

**CONTRACT HEALTH SERVICES LISTENING SESSION & BEST PRACTICE
MEETING**

**Hilton Garden Inn
1400 Welton Street
Denver, Colorado
September 9 - 10, 2010**

THURSDAY, September 9 LISTENING SESSION

7:30 - 8:15A.M.

REGISTRATION

8:30	Welcome	Dr. Yvette Roubideaux Director, IHS
8:45	Invocation	Clayton Old Elk Senior CHS Analyst
9:00	Opening Remarks Facilitation of Session	Dr. Yvette Roubideaux Director, IHS
9:15	Comments from Attendees	Dr. Yvette Roubideaux Director,IHS
10:15	Break	
10:30	Reconvene Session	Dr. Yvette Roubideaux Director,IHS
12 Noon	Lunch	
1:00	Continue Session	Dr. Yvette Roubideaux Director, IHS
1 :45	Close Listening Session	Dr. Yvette Roubideaux Director, IHS

BEST PRACTICES MEETING

2:00	CHS Program Overview	Carl Harper Director Office of Resource Access & Partnerships, IHS
2:30	Director's CHS Workgroup Update	Randy Grinnell Deputy Director, IHS Co-Chair CHS Workgroup

3:00	Break	
3:15	CHS Patient Process Authorization for Payment	Terri Schmidt Contract Health Service Officer Oklahoma City Area Office
4:15	Tribal CHS Claims Processing	Kathaleen Bristlin Contract Health Service Officer Bemidji Area Office
5:00	ADJOURN	

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FRIDAY, September 10 CONTINUATION OF BEST PRACTICES MEETING

8:00	CHS Patient Education	Kathaleen Bristlin Contract Health Service Officer Bemidji Area Office
8:30	Maximizing Patient Involvement in the CHS Referral Process Gila River Tribal Health Care	Ginger Fligger Director, Revenue Cycle Gila River Tribe
9:00	Fiscal Intermediary (FI) Function in CHS	Debbie Feathers FI Project Officer
9:30	Provider Relationships State Medicaid Relationships	Garfield LittleLight Executive Officer Billings Area Office
10:00	BREAK	
10:15	Case Management	Terri Schmidt Contract Health Service Officer Oklahoma City Area Office
10:45	Medicare- Like Rates Chickasaw Tribal Program	Joni Wellington Resource Manager Chickasaw Tribe
11:15	Catastrophic Health Emergency Fund	Garfield LittleLight Executive Officer Billings Area Office
11 :45	Closing Remarks	
	Closing Prayer	Clayton Old Elk
12:15	MEETING ADJOURN	

For reservations call 303-603-8000 and ask for room block IHS Director's Listening Session.